Members Present: Ruthanna Bridges, Roxane Durant, and Marnye Langer (Chair) (3)

Members Not Present: Jessica Daenen, Suzanne Flaig, Jill McGrady, Chrissy Hannon, and Colleen Seely (5)

Also Present: Whitney Barnard (Committee Liaison)

I. Welcome and Roll Call

- Marnye Langer called the meeting to order at 12pm ET and Whitney Barnard performed roll call. A quorum was met with three voting members present.

II. Committee Updates

Ms. Langer opened the meeting with a suggestion to hold another teleconference in two weeks to try and allow more members to attend. Ms. Barnard offered to send out a Doodle survey to help with scheduling. Ms. Langer asked Ms. Barnard to collect all the resource ideas that the committee has gathered so far into one listing and share it with the committee to review on the next call.

Ms. Bridges motioned to consider rolling renewals for 2020. Ms. Flaig seconded. The committee discussed the pros and cons of rolling renewals. Ms. Barnard stated that she could manually track renewals with the current number of RRAs but it will get harder as the program expands. She offered to inquire about adding RRA to the online database which would make tracking RRAs much easier. The committee voted to table the topic until the next call when more members would be present for discussion.

Ms. Bridges suggested the committee consider sending out an RRA newsletter as a benefit for RRAs. It could include upcoming events, available programs, etc. Ms. Langer thought it was a great idea and donated her business’s magazine resources to help develop newsletters for the remainder of 2019. It was agreed that more exposure was necessary to help get RRAs out in front of the membership. Ms. Barnard offered to talk with the Communications Department about the committee’s options.

III. “Did Not Renew” RRAs update

Very few previous RRAs have been contacted or have returned messages. Amongst the few replies, the general consensus thus far had been that they feel that there is no benefit to the program and simply a way for the USHJA to make easy money. Others have concerns about the state of the industry altogether. One facility did not realize they hadn’t renewed and was open to reapplying. Ms. Barnard offered to send another reminder out to the committee to follow up with their RRA assignments and bring feedback to the next call.
VI. Old Business
   • There was no old business to discuss.

VII. New Business
   • There was no new business to discuss.

VIII. Adjourn
   • There was a motion to adjourn and the meeting was adjourned at 12:42pm ET.

Respectfully Submitted,

Whitney Barnard
USHJA Assistant Managing Director of Education/Committee Liaison